



2020 Annual Report

Project Title- Bulawayo Emergency WASH Response (BE-WARE).				
Objective of the Project: To contribute to the Bulawayo Emergency WASH Response to the outbreak of diarrheal diseases for residents of Luveve High Density Suburb in Bulawayo.				
Project Start: 09 July 2020 Project End: 21August 2020		Project Location: Luveve suburb		
Funding Partner: Christian Aid		Donor: Start Fund		
Project Budget: USD\$130,797.97		Staff on the Project: Sikhanyiso Ncube-(WASH officer) Babongile Moyo- (WASH engineer) Bongani Sibanda- (Driver)		
Project Beneficiaries: Overall- 1600 Male- 468 Female- 1132 Pregnant: 1 PLWD: 26M 38F Child headed: 1M 3F Abled: 44M 1090F		Key Government/Local Authority Departments Involved: Bulawayo City Council		
Project Targets and Achievements				
Activity	Target	Actual	% Achievement	Comments
Borehole rehabilitation	3	3	100%	2 installed with submersible and 1 with and a hand pump lifting device
Installation of Hand washing stations	9	13	130%	10 at institutions 1 at the ZRP Luveve 1 at housing office 1 at Luveve clinic
Installation of water kiosks	9	10	111%	Luveve youth centre identified as the 10 th kiosk
Water quality testing	3	3	100%	Water tested and found satisfactory
NFI distributions	1600	1600	100%	Intended beneficiaries reached
Radio airplays	96	64	67%	Quotation was for one minute long adverts but adverts took 2:15sec thus reducing the number of slots to suit the budget with an estimated reach of 4.3million across all 3radio stations using their estimated listenership
Road shows	7	7	100%	Intended target reached with an estimate of 1 million residents



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Bulk sms	200 000	200 000	100%	Intended reached with 124 000 units on WASH and 76 000 units on COVID-19
IEC material and visibility	3600posters 6600 fliers	3600posters 6600 fliers	100%	Reached target on WASH and COVID-19
PDM (post-delivery monitoring)	355	355	100%	Successfully conducted and comprehensive reports produced



Elderly receiving partial NFI kit at Luveve



NFI complete kit

Pictures



NFI distribution team



PM (Agrippa) addressing enumerators



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Roadshow vehicle moving around Byo locations



Tank and stand installed at Gwabalanda ECD



PDM team preparing to go to the field



Submersible pump installed and secured at Imbizo Pry

Challenges

- Delay in commencing NFI distribution due to slow RTGS money transfers reflecting in supplier accounts regardless of the timeous transfer of the fund
- Double dipping during distribution as there were several partners in the area at the same time hence pressure on the side of the city council in giving out lists
- Suppliers could not meet with the demand of the partners due to the lockdown as most materials are outsourced from outside Zimbabwe
- Lockdown measures affecting progress in the implementation of program activities
- Location of some households was difficult especially in Gwabalanda due to non-chronological of houses numbering
- Lists given had duplicate of names in the initial list given and caused numerous re-registrations and verification of households affecting progress
- Process for approval of messages for posters and radio adverts long thus delay in airing and sending messages

Best practices

- Despite the lockdown measures enumerators achieved to do door to door NFIs distributions to the targeted households - highly committed people
- Through door to door the social welfare officers managed to identify some PLWDs that had never been seen or registered in their records
- Good rapport between AA and residents and Luveve social welfare office
- schools benefited from the program and this increased readiness to COVID-19 response