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Project Title- BULAWAYO EMERGENCY WASH RESPONSE PROJECT				
Objective of the Project: To reduce the spread and outbreak of diarrheal disease in Bulawayo City and suburbs and assist city health officials, rapid response team, and environmental health technicians in being able to respond adequately to the crisis.				
Project Start: September 2020 Project End: January 2021		Project Location: BULAWAYO		
Funding Partner: Action Contre La Faim (ACF)		Donor: Swedish Development Agency (SIDA)		
Project Budget: USD 209,750.00		Staff on the Project: Aggrippa Chingono (Programmes Manager) Sikhanyiso Ncube (WASH Officer) Benjamin Chikonyora (WASH Officer) Munetsi Mapeture (WASH Engineer) Sukoluhle Ncube (MEAL Assistant) Rangarirai Gotohori (Driver)		
Project Beneficiaries: Overall- 80,000 Male – 36,000 Female – 44,000		Key Government/Local Authority Departments Involved: Bulawayo City Council, Ministry of Local Government		
Project Targets and Achievements				
Activity	Target	Actual	% Achievement	Comments
New borehole drilling	3	4	133%	More funds availed for additional borehole after commencement of project. Two (2) boreholes drilled but not yet equipped. Drilling is still underway and was slowed down by the rains which made areas waterlogged and inaccessible. Lesson learnt is to schedule drilling for earlier in the project not during the rainy season. Estimated number of households reached with improved access to safe water through this intervention is 760
Borehole rehabilitation	4	4	100%	Technical rehabilitations completed but repair of headworks still ongoing. Progress was slowed down by annual shutdown in the construction industry which resulted in the supplier contracted to deliver quarry stone delivering materials late. Estimated number of households reached with



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				improved access to safe water through this intervention is 1980
Water Kiosk construction	4	5	125%	More funds availed for additional water kiosk after commencement of project. Tanks have been installed at all four sites. Works outstanding include plumbing, testing and inspection
NFIs distribution	1000	1000	100%	1000 NFI kits comprising of distributed in Makokoba, Magwegwe, Mzilikazi and Pumula. Beneficiaries disaggregated as follows: 317 males and 683 females
Procurement of sewer kit and water maintenance tools	1 kit	1 kit	100%	Sewer kit and water maintenance tools procured and handed over to BCC. Guidance in terms of materials comprising the kit was provided by City Engineering Department and materials procured were cited as critical in line with the budget that is required for dealing with blocked sewers and sewer bursts as these can contribute to the outbreak of diseases during the water supply crisis.
CHW training on HP	100 pp	74 pp	74%	Out of the targeted participants twenty-six (26) participants did not attend as some had relocated, were deceased or not reachable for purposes of communicating information about the training. Disaggregated data for participants trained – six (6) males and sixty-eight (68) females
EHP training on WQM	26 pp	28 pp	106%	Target was surpassed as the training incorporated two officers from the City Engineering department. Disaggregated data for participants trained – nineteen (19) males and nine (9) females.
Procurement of WQM supplies	1 kit	1 kit	100%	Water quality monitoring (WQM) and testing consumables procured and handed over to BCC. The local authority currently was facing challenges in terms of stocks of the requisite consumables which was in turn hindering EHPs from regularly collecting water samples. Considering the sporadic diarrheal outbreaks in the city WQM is critical in as far as it enhances the capacity of the local authority to identify the cause/source of the outbreaks and ultimately implement the necessary mitigatory measures.



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Bulk SMSes broadcasting	80000 units	80 000 units	100%	BCC has advised that all 80 000 bulk SMSes were sent out. Unfortunately, AA has not been able to verify this as the SMS platform is only accessible by Bulawayo City Council (BCC) and they have not provided any evidence or verification of messages sent out. Focus of SMS messaging was on sensitizing residents about water home treatment methods e.g. boiling, symptoms of diarrheal disease, where they can access medical assistance in the event of diarrheal disease with emphasis on the availability of free treatment at all Council Clinics.
Broadcasting of community local radio adverts	45	45	100%	Bulk adverts started being broadcast on Khulumani FM on the 17 th of December and were being aired twice a day at 0655 and 1645 hours every day. Broadcasts will run until the 31st of January 2020. Infomercials also started being aired on the 17 th of December and included pre-recorded broadcasts and live question and answer sessions where callers could phone in to win prizes in the form of visibility material after answering questions on issues addressed during the infomercials.
Community awareness campaigns	4	4	100%	Roadshows for public awareness conducted in Mzilikazi and Makokoba where they ran alongside NFI distribution and in Magwegwe and Pumula where they were implemented as a standalone activity prior to NFI distribution. In terms of subject matter, the roadshows focused on raising awareness on Covid-19, mostly on aspects of its prevention and the presenting symptoms people must be aware of; household water management and hygiene – how to treat water at home, care for water storage containers. Estimated population reached during the roadshows is 19,800. Estimates were arrived at by counting the number of households along the roadshow route and then multiplying the number of households by five (5) which is the estimated household size, that is, average number of people per household.



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Setting up of Complaints, Feedback and Response Mechanism	1	1	100%	Feedback mechanism was set up and communicated to all household beneficiaries during the distribution exercise. A three-tier feedback mechanism was adopted comprising of a toll-free number, dedicated office line, and a complaints/feedback register and suggestion box at each of the three housing offices. The registers and suggestion boxes are checked by AA staff thrice a week to attend to and record all feedback/complaints logged in.
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Pictures



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EHPs in the field collecting water samples for the practical component of the water quality monitoring and testing training



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Pictured above are some of the household beneficiaries for WASH NFIs distributed in Makokoba during the project action. Makokoba is one of the oldest locations in Bulawayo and is home to many elderly people who constituted some of the beneficiaries. Jairos Jiri also runs a training/rehabilitation centre located within ward for people living with disabilities hence Makokoba is also home to a number of people living with disabilities. Beneficiary selection criteria was clear in terms of targeting people with various vulnerabilities including the elderly, people living with disabilities, chronically/terminally ill, those affected by the recurring diarrheal outbreaks, those caring or orphans and vulnerable children, child-headed families.



Part of the NFI distribution team pictured in action in Makokoba



Children in Magwegwe North and Pumula were active participants in the roadshow awareness campaigns. In Magwegwe North the AA team picked on a volunteer to come up on the stage and help demonstrate and articulate the steps to handwashing.

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Officers from the ZRP Mzilikazi victim Friendly Unit (VFU) also joined the roadshow team where they shared critical information and raised awareness on issues of gender-based violence in light of the 16 Days of Activism Against Gender Based Violence



Community members at Pumula East observed queuing for water at the bowser which services them, at most, twice a week. A committee is in place to ensure that the residents only fill the agreed number of containers (4 x 25 litre buckets per household) and adhere to Covid-19 regulations – no mask no water. Under the project action AA has constructed a water kiosk (see picture below) in the community to help address water access challenges.

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Water kiosk construction underway at Tower Light 140 in Pumula East



Borehole drilling underway at one of the drilling sites, Emakhandeni next to Timberland car park.



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Borehole capacity test in progress at one of the newly drilled borehole sites - Emganwini, Emasotsheni